## Students in Crisis

As you work with students, you may be confronted with critical incidents. It is important that you contact the resources below for assistance.

<table>
<thead>
<tr>
<th>INCIDENT</th>
<th>WEEKDAYS</th>
<th>AFTER HOURS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Death</td>
<td>Police 911 and Campus Security 604-822-2222 and VP Students Office 604-822-3955 (after hours via Campus Security)</td>
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</tbody>
</table>
| Suicide • Imminent threat or attempt | Emergency Services 911 and Campus Security 604-822-2222 | Crisis Counselling and Suicide Prevention 24-hour crisis lines  
• BC-wide: 1-800-SUICIDE (1-800-784-2433)  
• Greater Vancouver: 604-872-3311  
Emergency, Vancouver General Hospital 920 West 10th Avenue, Vancouver 604-875-4995 (24 hours) |
| Suicide • Suicidal thoughts | Counselling Services 604-822-3811 or Student Health Service 604-822-7011 | Crisis Counselling and Suicide Prevention 24-hour crisis lines  
• BC-wide: 1-800-SUICIDE (1-800-784-2433)  
• Greater Vancouver: 604-872-3311 |
| Acute Emotional Distress | Counselling Services 604-822-3811 | Crisis Counselling and Suicide Prevention 24-hour crisis lines  
• BC-wide: 1-800-SUICIDE (1-800-784-2433)  
• Greater Vancouver: 604-872-3311 |
| Medical Emergency  
(e.g. heart attack, severe bleeding, life threatening injury in a lab) | Emergency Services 911 and Campus Security 604-822-2222 | |
| Illness, injury | Student Health Service 604-822-7011 | UBC Urgent Care (UBC Hospital) 604-822-7662 (until 10 pm)  
Emergency, Vancouver General Hospital 604-875-4995 (24 hours) |
| Sexual Assault  
Services should only be called if requested by victim or if a life threatening situation exists. | Counselling Services 604-822-3811  
Student Health Service 604-822-7011 | Emergency Services 911  
Campus Security 604-822-2222  
Sexual Assault Service at VGH Emergency  
If sexual assault has occurred within the past seven days, sexual assault services can be requested at: Vancouver General Hospital Emergency, 920 West 10th Avenue, Vancouver  
(Female patients can arrange for a Women Against Violence Against Women (WAVAW) rape crisis counsellor to meet them at the hospital.)  
Women Against Violence Against Women 604-255-6228  
24-hour crisis line: 604-255-6344 |
| Students in need of emergency funding | Student Financial Assistance and Awards 604-822-5111 | |
| Missing Student | Campus Security 604-822-2222 | |
| Extremely disruptive student endangering the safety of themselves and/or others | Police 911 and Campus Security 604-822-2222 and VP Students Office 604-822-3955 (after hours via Campus Security) | |

The VP Students office coordinates the University's response to critical incidents involving students, works with faculties and departments to gather information, supports the affected students and surrounding student community, and coordinates communication.

The VP Students office is a resource for instructors and administrators who need help with a student who is in very difficult circumstances and past efforts to resolve their problems have not been successful.

Student Health Service, Counselling Services, Campus Security, the RCMP and other resource groups work with the VP Students office to ensure students receive the support they require.

Please contact the VP Students office at 604-822-3955 if you have any questions regarding a student in crisis.